

2010 CARRIER PRODUCTS AND SYSTEMS CATALOGS – SURVEY

We are pleased to provide you with the 2010 Carrier Products and Systems Catalogs. Please take a few moments to complete this survey to help us evaluate the usefulness of this format and any areas for improvement. Please remember that this is a survey, not an order, and you will not be obligated by any answers you provide.

Thank you for your participation!

1) How easy to use would you rate the electronic version of the *2010 Carrier Products and Systems Catalogs*?

Excellent Very Good Satisfactory Fair Poor

2) How helpful do you expect the electronic version of the 2010 Carrier Products and Systems Catalogs to be for you throughout the year?

Extremely helpful Very helpful Somewhat helpful Not very helpful Not at all helpful

3a) Do you pass along the printed Carrier Products and Systems Catalogs to others?

Yes No

3b) If so, to whom?

3c) Would you expect them to find the electronic version useful?

Yes No

4a) Did you experience any "bugs," technical issues or other problems with the electronic version?

Yes No

4b) If so, please describe:

5) Additional comments/suggestions:

Your Name: _____

Title: _____

Company: _____

City: _____ State _____ Zip _____

Phone: _____ Fax _____

E-mail address: _____

Please print then fax your completed survey to Catherine Brennan at (860) 998-0267.